



NORFOLK POLICE AUTHORITY

Ensuring an Efficient and Effective Police Service

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Policing Plan 2010 - 2013 SUMMARY



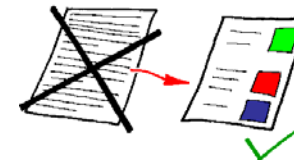
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Easy Read - Accessible Version



What is Norfolk Police Authority?

Norfolk Police Authority looks at the policing service in Norfolk.

- We check the service provided by police officers and staff working for Norfolk Police, reporting on what's being done well and what could be done better



- We recruit (this means choose) the Chief Constable and his or her team



- We raise money through the Council Tax



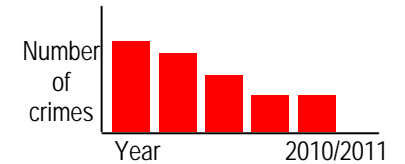
- We talk to local people and businesses to find out what they think is important when it comes to policing.



2010 / 2011 Targets

What we are aiming to do (continued):

- Keep low crime levels as they are



- ↑ Have a higher number of people getting caught for serious sexual offences and serious violent crimes



- ↓ Reduce the number of people killed or seriously injured in road traffic accidents



- Keep our savings in the budget the same

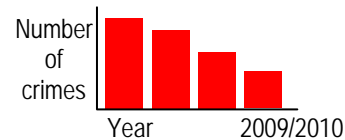


How is Norfolk Constabulary doing?

One of the jobs of Norfolk Police Authority is to look at what Norfolk Constabulary was asked to do in the year (its 'targets') to see if it's done what it should have.

Did Norfolk Constabulary meet its 2009/2010 targets?

✓ Overall crime is down



✓ More people committing serious violent crime have been caught



✓ The public are more confident that Norfolk police are doing a good job



✓ There is a much lower number of serious road traffic accidents



How is Norfolk Constabulary doing?

✗ We were just below our target for Satisfaction. This is when victims of burglary, violent crime, vehicle crime, road traffic accidents, and racist hate crime have said whether or not they were satisfied with the service they received from Norfolk Constabulary



✓ Less sick days, more time policing



✗ Norfolk Constabulary didn't manage to recruit anyone from Black & Minority Ethnic (BME) communities. One of the targets was to recruit a police workforce which has people from all of Norfolk's communities in it



✓ Made savings in our budget.



2010 / 2011 Targets

What we are aiming to do:



Increase public confidence



Improve public satisfaction



Reduce anti-social behaviour



Reduce the number of people who think that anti-social behaviour is a problem in their local area



What the people in charge have to say

Norfolk Police Authority does a really important job making sure that the police in Norfolk do their work well, whilst keeping costs down.

Stephen Bett
Chairman, Norfolk Police Authority



Phil Gormley
Chief Constable, Norfolk Constabulary



We want the quality of life for everyone living and working in Norfolk to be better through people feeling safer. Things that will help include:

- Monthly newsletters for each Safer Neighbourhood Team area.
- Longer opening hours for our Public Enquiry Offices.
- Non-emergency appointments when and where you choose.